2022 Annual ReportIt's OCCU wherever you go!



New Triton ARGO ATM @ Ocala's Citizens Service Center

May 17, 2023 @ 5:30pm via Zoom BOARD OF DIRECTORS

Jackie Gutiérrez, Chairperson
Chris A. Thomas, Vice Chairperson
Lyn Cole, Secretary/Treasurer
James M. Poole, Director
Joe Switt, Director

SUPERVISORY COMMITTEE

Michael Alsup, Chairperson
Nancy Meagher, Secretary
Cynthia Barnes, Committee Member

AGENDA

- Call to Order
- Determination of a quorum (20)
- Introductions (Board, Supervisory Committee, & Staff)
- Approval, Minutes of 68th Annual Meeting, May 19, 2022
- Chairperson & President/CEO's Report
- Supervisory Committee Report
- Treasurer's Report
- New Business
- Nominating Committee Report
- Accept Nominating Committee Candidates (Introduce candidates)
- Financials
- Adjourn

CHAIRPERSON AND PRESIDENT'S REPORT

As your trusted financial institution,

we are pleased to report that OCCU ended 2022 on a strong financial footing. We are pleased to report steady growth in the following areas: Assets \$49.3M (New High for OCCU), Total Shares & Deposits \$44.1M (New High for OCCU), Total Loans \$19.9M (New High for OCCU) and holding Membership 2.9K.

ADDED/ENHANCEMENTS

New Updates in 2022...

OCCU's vendor, CFPI, completed upgrading OCCU's VOIP Phone System from v.16 to v.18 – added security and extra features. Beard Irrigation replaced one of our sprinkler heads. OCCU kept our members informed of the Plaid Settlement and cautioned our members from using other apps. OCCU canceled its long-time sling agreement as a cost saving measure. OCCU took a cost saving measure and ordered replacement Drive-Thru envelopes from size #7 to size #6 and from Color to B&W. This order was a \$600.00 savings. (We were blessed to get this order filled due to paper/supply shortages currently going on in the U.S.A.) OCCU renewed our agreement with MainStreet Checks for another 5yrs, locking in a small increase to benefit the credit union for the next four out of five years of this renewal agreement. Members will see our Ocala Community Credit Union Check Design not increase other than postage rate increases. OCCU updated its brochures to show our respect and honor to our OcalaPD. In addition, to show updated services. In March, OCCU removed Google from the front door, and front page of website as in line with our Credit Union industry. (At this time, we have the highest Star Rating of all credit unions operating within Marion County.) OCCU worked with SHAZAM to update all our ATM's surcharge fee to \$4.50/transaction. Note, this is only a surcharge for those that choose not to do their banking with us. OCCU Members continue to enjoy Surcharge Free ATM Networks locally and around the country. In April, OCCU expanded its field of membership to all of Marion County, Florida. OCCU replaced its outdated/non-supported Kyocera Copier/Fax/Printer/Scanner with a brand-new HP Copier/Fax/Printer/Scanner that is more cyber security secure. OCCU began offering Merchant Services to it's business members. This new partnership with BancCard allows OCCU to offer competitive Merchant Services to our communities within Marion County, FL. OCCU began offering our members the option to pay their loans with either a Debit or Credit Card with our new Online Debit & Credit Card Payments Link. OCCU cleaned up its website to avoid unnecessary clutter by removing our Virtual Branches and Cash Back locations as we now serve all of Marion County, FL. OCCU went LIVE on updated Mobile App in Apple v5.9.173, & Android v4.5.2 App Stores. (Added Merchant Services, Debit/Credit Card Payment Option, & Enhanced Debit Card Features). VMware Environments- OCCU's Core, CU*South, confirms we are NOT affected by vulnerabilities tracked as CVE-2022-22954, CVS-2022-22960, CVE-2022-22972, & CVE-2022-22973. In May 2022, OCCU began running the newly required Current Expected Credit Losses (CECL) through Corporate America Credit Union. We are running this alongside our Allowance for Loan & Lease Losses (ALLL) this year to plan and prepare for effective converting over from ALLL to CECL January 01, 2023. Atlassian Confluence - OCCU's Core, CU*South, confirms we are NOT affected by this vulnerability tracked as CVE-2022-26134. In June 2022, OCCU & CU*South worked together to patch Microsoft Edge to accept the Viewing of Check Images at Corporate America. (This was due to the end of life of IE browser). In June 2022, OCCU worked with its Auditors, Ewarts & Associates LLC, to establish ASU 2016-02 "Leases" Topic 842 new "Lease Accounting" requirements. SHAZAM (Effective 05/22/2022)- When Using Your Debit Cards @ Fuel Pumps - Be Aware of Pre-Authorization Change from \$125 to \$175 due to higher gas prices. In June 2022, OCCU updated its brochures to reflect the new services we now offer and made some enhancements. OCCU implemented "Early ACH Posting Option" for our members. OCCU had three TCR's removed due to parts no longer available and completely expensed out. These were installed when the building was built/opened in April 2012. We quit using these approximately 2yrs ago when vendors could no longer find parts for them. OCCU converted from normal RDC to RDC-IQ for faster Mobile Check Deposit. Added new features to eDOCSignature. OCCU updated its Smart ATMs with latest Drivers, Window Updates, & Etc. We did much more as found here... https://www.ocalacommunitycu.com/OCCU-Updates-2022/

Ocala Community Credit Union will continue to enhance its services and security for the convenience of its members and the safety and soundness of your credit union.

Jackie GatiérrezSteven Nazaruk,ChairpersonPresident/CEO

68th Annual Meeting Minutes (Via Zoom) May 19, 2022

Officials Present: Board of Directors; Chairperson Joe Switt, Vice Chairperson Jackie Gutiérrez, Secretary/Treasurer Chris Thomas, Director Lyn Cole, and Director James M. Poole. Also, Present: President/CEO Steven Nazaruk. Supervisory Committee Secretary Nancy Meagher. Absent: Supervisory Committee Chairperson Michael Alsup, and Committee Member Cynthia Barnes.

The Credit Union 68th Annual Membership Meeting was called to order at 5:32 P.M. by Board Director James M. Poole. Mr. Nazaruk welcomed everyone. Board of Directors declared during this COVID-19 Pandemic a quorum is not required. The Slide Show began with making the 2021 Annual Report in memory of Finance Director Rosa Sandoval. Vicky Karpiw was designated as Secretary to record the minutes of the meeting. President/CEO introduced Board Members, Supervisory Committee Members, and all employees.

The President/CEO requested a motion to accept the minutes of the 67th Annual Credit Union Meeting, held May 20, 2021. Minutes can be found on pages 4 and 5 of the 2021 Annual Report. A motion to approve the minutes as written was made by Secretary/Treasurer Chris Thomas, and second by Chairperson Joe Switt. Motion passed.

Board Chairperson and President/CEO Report can be found on page 3 of the 2021 Annual Report as OCCU continues to aggressively move forward. President/CEO report was read by Chairperson. We scrolled through the 2021 enhancements.

Supervisory Secretary Nancy Meagher read the Supervisory Committee Report on Behalf of Committee Chairperson Michael Alsup.

Secretary/Treasurer Chris Thomas read the Treasurer Report. Net Profit of \$172,575 for the year ending 12/31/2021.

68th Annual Meeting Minutes (Via Zoom) May 19, 2022 - Continued

President/CEO Steven Nazaruk read the Nominating Committee's report on pages 5 of 2021 Annual Report and introduced the following Board Nominee is Joe Switt, and Supervisory Committee Nominee is Nancy Meagher. – all running unopposed.

Board of Directors ONE (1) Three (3) Year Term

Supervisory Committee ONE (1) Three (3) Year Term

Since these incumbents are running unopposed, no election is needed. A motion was made by Supervisory Secretary Nancy Meagher, a second by President/CEO, and motion carried to keep the above incumbents.

President/CEO Steven Nazaruk would like to thank the Committee members for their service.

Credit Union Nominating Committee 2022

Alan Peters Committee Chair

Cathy Cooper Committee Member

Robin Ford Committee Member

Ina Cyprian Committee Member

President/CEO Steven Nazaruk discussed the 2021 Financial Statement which reflected income of \$172,575.00. In addition, we have now opened our field of membership to all of Marion County and that all the virtual offices were removed off the website.

New Business: Marion Oaks Branch Manager discussed the new Merchant Services program and the benefits of having a local representative and obtaining your funds faster. She also discussed the online payment portal to make loan payments through our website. Head Teller Dulcina discussed the new debit card feature of card control within the OcalaCCU App and being able to open CD and savings accounts through this app. She also explained to members that they should always look at the available balance when using the app. The updated version of this app will be going live soon. Member Robert Frady asked about CD rates going up anytime soon and President/CEO responded saying the Board of Directors would be looking at rates and he directed Mr. Frady where he could find them on our website.

Director Lyn Cole made a motion to adjourn and seconded by Chairperson Joe Switt, of which was all approved at 6:pm.

Chairperson Joe Switt Secretary/Treasurer Chris Thomas

Supervisory Committee Report

The Supervisory Committee has the responsibility of making or ensuring an annual audit is conducted and submitting a report of that audit to the Board of Directors and the membership at the annual meeting. In recognition of the magnitude and complexity of the credit union operations, the Supervisory Committee hired a certified public accountant firm to audit the books and records of the credit union. The firm of Ewarts & Associates, LLC was chosen because of their specialty in auditing credit unions and will be auditing the credit union on an annual basis throughout their contract agreement, which ends year 2024.

The auditing firm of Ewarts & Associates, LLC has performed a certified audit of the credit union for the 12-month period ending March 31, 2022; the audit is on file at the credit union's office and may be reviewed by interested members.

Michael Alsup, Chairperson

Treasurer's Report

The information stated in the balance sheet and income statement contained in this report fairly reflect the financial condition of the Ocala Community Credit Union at year-end closing, 2022. The statement reflects a profit for the year of \$95,501.00.

Our financial statements will be audited by the CPA firm of Ewarts & Associates, LLC and are routinely examined by the office of the Comptroller of Florida.

Lyn Cole, Secretary/Treasurer

Nominating Committee's Report

2023 Volunteer Positions

The following Board Nominees are Chris Thomas, Jackie Gutiérrez, and Supervisory Committee Nominee is Cynthia Barnes.

Board of Directors TWO (2) Three (3) Year Term

Supervisory Committee ONE (1) Three (3) Year Term

Since these incumbents are running unopposed, no election is needed. A motion, a second, and carry motion to keep the above incumbents is needed.

President/CEO Steven Nazaruk would like to thank the Committee members for their service.

Credit Union Nominating Committee 2023

Alan Peters Committee Chair

Diane Guinn Committee Member

Robin Ford Committee Member

Ina Cyprian Committee Member

2022 FINANCIALS STATEMENT OF FINANCIAL CONDITION AS OF DECEMBER 31, 2022

ASSETS

Total Cash and Other Deposits	2,575,109
Total Investments Securities	24,753,125
Total Other Investments	39,644
Loans to Members	19,995,407
Net Allowance for Loan Losses	(149,423)
Land and Building	979,881
Other Fixed Assets	154,797
NCUA Share Insurance Capitalization Deposi	t 394,917
Total Other Assets	568,535
TOTAL ASSETS	\$ <u>49,311,992</u>

LIABILITIES & MEMBERS EQUITY

Total Liabilities 44,937,256
Undivided Earnings 4,374,736
Total Liabilities & Equity \$49,311,992

STATEMENT OF INCOME AND EXPENSES AS OF DECEMBER 31, 2022

INTEREST INCOME YEAR-TO-DATE

Net Interest Income Provision for Loan Loss	1,100,949 (50,687)
Provision for Loan Loss	(50,687)

NON-INTEREST INCOME YEAR-TO-DATE

Total Non-Interest Income 279,660

NON-INTEREST EXPENSE YEAR-TO-DATE

Total Non-Interest Expense (<u>1,234,421</u>)

NET GAIN OR LOSS (-) \$95,501



www.ocalacommunitycu.com





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We also serve these communities through our It's Me247 Online Banking, OcalaCCU Mobile App, and CU*Talk...

















