
2023 Annual Report



It's OCCU wherever you go!



New Sign @ Ocala Community Credit Union Main Office

April 23, 2024 @ 5:30pm in Main Office

BOARD OF DIRECTORS

Chris A. Thomas, Chairperson
Lyn Cole, Vice Chairperson
James M. Poole, Secretary/Treasurer
Joe Switt, Director
Jackie Gutiérrez, Director

SUPERVISORY COMMITTEE

Michael Alsup, Chairperson
Nancy Meagher, Secretary
Cynthia Barnes, Committee Member

AGENDA

- Call to Order
- Determination of a quorum (20)
- Introductions (Board, Supervisory Committee, & Staff)
- Chairperson & President/CEO's Report
- Approval, Minutes of 69th Annual Meeting, May 17, 2023
- Supervisory Committee Report
- Treasurer's Report
- New Business
- Nominating Committee Report
- Accept Nominating Committee Candidates (Introduce candidates)
- Financials
- Adjourn

CHAIRPERSON AND PRESIDENT'S REPORT

As your trusted financial institution,

we are pleased to report that OCCU ended 2023 on a strong financial footing. We are pleased to report steady growth in the following areas: Assets **\$49.6M** (New High for OCCU), Total Shares & Deposits **\$44.6M** (New High for OCCU), Net Income **\$396k** (New High for OCCU), holding Total Loans **\$19.8m** and Membership **2.9K**.

ADDED/ENHANCEMENTS

New Updates in 2023...

Moved our Mobile Check Deposit over from Corporate One to Corporate America. Through our Core, CU*SOUTH, we have implemented an enhancement to the display of transaction history in It's Me 247 online banking. Transaction history in online banking will now display the last 4 digits of a card number and the Merchant Category Code (MCC) Group. This enhancement applies to ATM/debit card activity. Worked with our ATM/Debit Card Vendor, SHAZAM, to increase both the ATM Daily Withdrawal Limit from \$500.00 to \$1,000.00 and increase Point of Sale (POS) Limit from \$1,100.00 to \$2,500.00 for the convenience of our members. e-OSCAR was upgraded to "stage e-OSCAR 4.0 Sandbox", which is much user friendly for Ocala Community Credit Union staff. e-OSCAR is where OCCU responds to credit report disputes. We adopted the credit loss accounting standard (model) Current Expected Credit Losses (CECL) that was issued by the Financial Accounting Standards Board (FASB) on June 16, 2016. This European Model, CECL, replaces the current Allowance for Loan and Lease Losses (ALLL) accounting standard (model) used in the United States for decades. We began running the CECL model alongside the ALLL model in 2022 to prepare for converting over in January 2023. Adopting the CECL model required us to fund the Allowance for Loan Loss account over \$142k in January 2023. OCCU's Board agreed to remove this "Return Item Fee" for individuals/consumers. We ended our decades-long relationship with our cleaning company for various reasons. This is also a cost-saving move as employees are now cleaning the offices. In February 2023, OCCU redesigned/updated its brochures to be more in line with our current offers/services. We continued our adoption of "Whiskers" the manatee, so we added it to our brochures. We worked with our Core Processor (CU*SOUTH) and our new vendor, National Credit Center (NCC) to integrate pulling Credit Reports. We replaced our Main Office refrigerator with this new Whirlpool model that has great reviews. We added Virtual Strongbox to our OcalaCCU App. SHAZAM sent OCCU new Cisco Meraki (Z3) routers for our Smart ATMs. These replaced the end-of-life Cisco 860 series (K9) routers. (These were replaced at no cost to Ocala Community Credit Union.) A new feature was turned on in It'sMe247 online banking that allows the member to open new sub-accounts. COX sent OCCU new ARRIS Touchstone CM8200 modem for our backup ISP. This replaced the end-of-life CISCO DPC3010 modem. (This was replaced at no cost to Ocala Community Credit Union.) We worked with Seibold Security of Florida Inc to replace/add new lockers inside our vault. In addition, we added additional cash drawer lockers. OCCU's vendor, SHAZAM, added a new security feature to online purchases using OCCU's Debit Cards. We turned on a new feature within RDC "Mobile Check Deposit" where our members can now choose to deposit their checks into either Share (Savings) or Share Draft (Checking) accounts. We updated our Windows/Outlook Password(s) from 10 digits to 14 digits to enhance our security and meet CastleGarde Auditor recommendations. replaced the leaking water cooler in our Marion Oaks Branch with a brand new one at no cost to Ocala Community Credit Union. Thanks, Crystal Springs! enhanced a feature in both its OcalaCCU App and It'sMe247 Online Banking so our members can have more options when Buying a Certificate using these tools. Members will now have their dividends go back into the Certificate of Deposit. In addition, members can choose to have their CDs auto renewed, or transfer them into the sub account of their choice. upgraded its end-of-life 2012 Dell Server to a brand new 2023 Dell Server, our end-of-life 2012 Dell Switches to brand new 2023 Dell Switches, added many new cables, and had our VOIP reconfigured to work with all new equipment. OCCU's Loan Department wrapped up training on offering ASG Results Mechanical Breakdown Protection/Vehicle Service Protection and GAP Coverage on Loan Products we offer. These new products will enhance services to our members with multiple choices/options. Our members will notice a HUGE difference when taking out a Collateral Loan. (ASG is new to Florida and Ocala Community Credit Union is their 2nd Credit Union to sign up with them.) We began offering three levels of Credit Cards. We added 16.00% for those that do not qualify for our Gold and Classic Credit Cards. This new "Basic" Credit Card will expand opportunities for our members. We converted our Shred Services to Hills Shred Express for more accurate billing, more reasonable cost, more local support, and more reliable service.

Ocala Community Credit Union will continue to enhance its services and security for the convenience of its members and the safety and soundness of your credit union.

Chris Thomas. Chairperson

Steven Nazarek. President/CEO

69th Annual Meeting Minutes (Via Zoom)

May 17, 2023

Officials Present: Board of Directors; Chairperson Jackie Gutiérrez, Vice Chairperson Chris Thomas, Secretary/Treasurer Lyn Cole, Director James M. Poole, and Director Joe Switt.

Also, Present: Supervisory Committee Chairperson Michael Alsup, Secretary Nancy Meagher, Committee Member Cynthia Barnes, and President/CEO Steven Nazaruk.

Absent: None

Chairperson and President/CEO's report reflected steady growth in assets, shares/deposits, and loans.

The Credit Union 69th Annual Membership Meeting was called to order at 5:31 P.M. by Vice Chairperson Chris Thomas. Mr. Nazaruk welcomed everyone. The Board of Directors declared during this COVID-19 Pandemic a quorum is not required, however was met. The Slide Show began with making the 2022 Annual Report cover reflecting on our new Triton ARGO ATM at the Ocala Citizen's Service Center. Vicky Karpiw was designated as Secretary to record the minutes of the meeting. President/CEO introduced Board Members, Supervisory Committee Members, and all employees.

The President/CEO requested a motion to accept the minutes of the 68th Annual Credit Union Meeting, held May 19, 2022. Minutes can be found on pages 4 and 5 of the 2022 Annual Report. A motion to approve the minutes as written was made by Chairperson Jackie Gutiérrez, and second by Steven Nazaruk, President/CEO. Motion passed.

Supervisory Committee Chairperson Michael Alsup read the Supervisory Committee Report.

Secretary/Treasurer Lyn Cole read the Treasurer Report. Net Profit of \$95,501 for the year ending 12/31/2022.

69th Annual Meeting Minutes (Via Zoom) May 17, 2023 - Continued

President/CEO Steven Nazaruk read the Nominating Committee's report on pages 5 of 2022 Annual Report and introduced the following Board Nominees are Chris Thomas, and Jacqueline Gutiérrez. The Supervisory Committee Nominee is Cynthia Barnes. – all running unopposed.

Board of Directors TWO (2) Three (3) Year Term

Supervisory Committee ONE (1) Three (3) Year Term

Since these incumbents are running unopposed, no election is needed. A motion was made by Supervisory Secretary Nancy Meagher, a second by Operations Supervisor Elizabeth Olsen, and motion carried to keep the above incumbents.

President/CEO Steven Nazaruk would like to thank the Committee members for their service.

Credit Union Nominating Committee 2023

Alan Peters	Committee Chair
Cathy Cooper	Committee Member
Robin Ford	Committee Member
Lynn Cyprian	Committee Member

President/CEO Steven Nazaruk discussed the 2022 Financial Statement which reflected income of \$95,501.00.

New Business: No new business by Members. President/CEO informed members that we will be enhancing the Main Office with the following.

- * New Outdoor Sign arriving around May 2023.
- * New Refrigerator for main office arriving around May 2023.
- * New Cash Vault on order.

Chairperson Jacqueline Gutiérrez made a motion to adjourn and seconded by Marion Oaks Branch Manager Victoria Karpiw, of which was all approved at 5:49pm.

Chairperson Jacqueline Gutiérrez

Secretary/Treasurer Lyn Cole

Supervisory Committee Report

The Supervisory Committee has the responsibility of making or ensuring an annual audit is conducted and submitting a report of that audit to the Board of Directors and the membership at the annual meeting. In recognition of the magnitude and complexity of the credit union operations, the Supervisory Committee hired a certified public accountant firm to audit the books and records of the credit union. The firm of Ewerts & Associates, LLC was chosen because of their specialty in auditing credit unions and will be auditing the credit union on an annual basis throughout their contract agreement, which ends year 2024.

The auditing firm of Ewerts & Associates, LLC has performed a certified audit of the credit union for the 12-month period ending March 31, 2023; the audit is on file at the credit union's office and may be reviewed by interested members.

Michael Alsup, Chairperson

Treasurer's Report

The information stated in the balance sheet and income statement contained in this report fairly reflects the financial condition of the Ocala Community Credit Union at year-end closing, 2023. The statement reflects a profit for the year of \$396,687.00.

Our financial statements will be audited by the CPA firm of Ewerts & Associates, LLC and are routinely examined by the office of the Comptroller of Florida.

James M. Poole, Secretary/Treasurer

Nominating Committee's Report

2024 Volunteer Positions

The following Board Nominees are Lyn Cole, James M. Poole, and Supervisory Committee Nominee is Michael Alsup.

Board of Directors TWO (2) Three (3) Year Term

Supervisory Committee ONE (1) Three (3) Year Term

Since these incumbents are running unopposed, no election is needed. A motion, a second, and carry motion to keep the above incumbents is needed.

President/CEO Steven Nazaruk would like to thank the Committee members for their service.

Credit Union Nominating Committee 2024

Alan Peters	Committee Chair
Diane Guinn	Committee Member
Lyn Cyprian	Committee Member
Robert McDermott	Committee Member

2023 FINANCIALS
STATEMENT OF FINANCIAL CONDITION
AS OF DECEMBER 31, 2023

ASSETS

Total Cash and Other Deposits	5,219,451
Total Investments Securities	22,797,079
Total Other Investments	39,644
Loans to Members	19,846,065
Net Allowance for Loan Losses	(146,984)
Total Other Assets	1,930,472
TOTAL ASSETS	<u>\$49,685,727</u>

LIABILITIES & MEMBERS EQUITY

Total Liabilities	45,056,514
Undivided Earnings	4,629,213
Total Liabilities & Equity	<u>\$49,685,727</u>

STATEMENT OF INCOME AND EXPENSES
AS OF DECEMBER 31, 2023

INTEREST INCOME YEAR-TO-DATE

Total Interest Income	1,409,084
Total Interest Expense	(338,725)
Provision for Loan Loss	35,549
Sub-Total	<u>1,105,908</u>

NON-INTEREST INCOME YEAR-TO-DATE

Total Non-Interest Income	<u>568,585</u>
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NON-INTEREST EXPENSE YEAR-TO-DATE

Total Non-Interest Expense	(1,277,806)
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NET GAIN OR LOSS (-)	<u>\$396,687</u>
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www.ocalacommunitycu.com



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Ocala, Florida 34471
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Marion Oaks Branch
190 Marion Oaks Blvd.
Ocala, Florida 34473
352-414-4447

Serving All of Marion County through our *It's.Me247* Online Banking, **OcalaCCU** App, and **CU*Talk**.

