

For Immediate Release

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Ocala Community Credit Union Promotions

Ocala, FL – 10-19-2026 Ocala Community Credit Union announces the promotions of Dulcina Bigio and Janet Valderrama to the following positions.



Dulcina Bigio has been promoted to the position of Operations Supervisor after serving Ocala Community Credit Union as Head Teller. Dulcina began her career here on May 06, 2019.

Dulcina's new duties include overseeing all Tellers and Member Services, thus giving her several reporting staff. Dulcina has worked her way up from Teller, to Senior Teller, then to Head Teller/Member Services, and now Operations Supervisor. **Congratulations Dulcina!**



Janet Valderrama has been promoted to the position of Head Teller after serving Ocala Community Credit Union as Senior Teller. Janet began her career here on May 15, 2012.

Janet's new duties include assisting the Operations Supervisor with running the teller line to include the Drive-Thru. Janet has worked her way up from Teller, to Member Services, to Senior Teller, and now Head Teller. Prior to coming to OCCU, she was a Customer Service Rep/Teller for six and half years at Center Stage Bank. **Congratulations Janet!**



It's OCCU wherever you go!